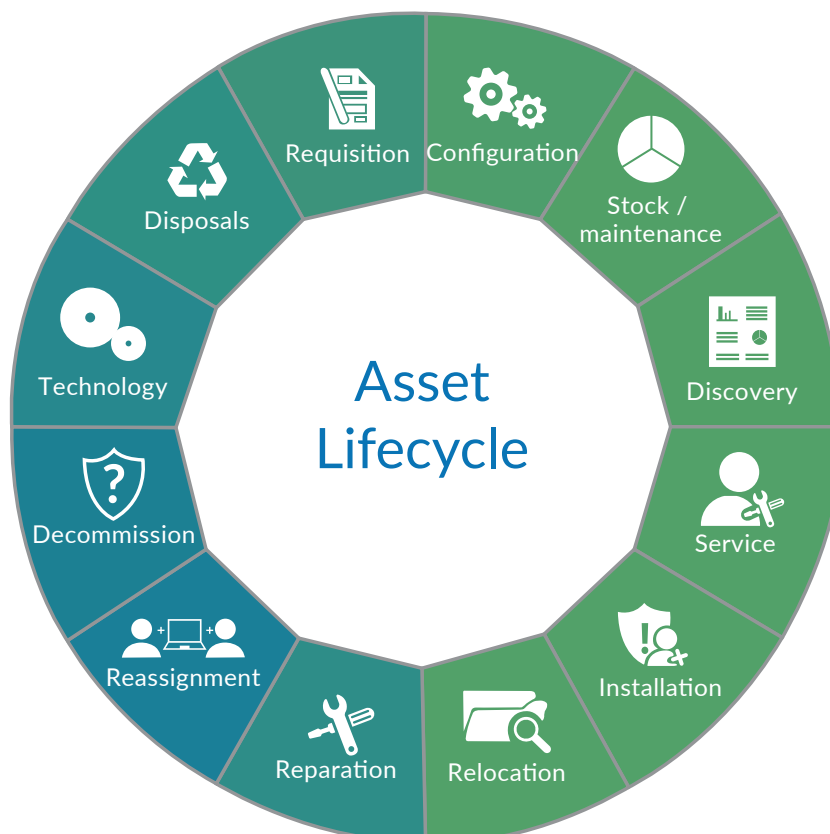# ASSET MANAGEMENT

Maximize productivity by optimizing your asset utilization.

Increase organizational efficiency by managing IT and non-IT assets

Research shows that up to a staggering 80% of IT Assets are underutilized, placing a massive strain on budgets and productivity. IT Asset Management is central to an organization's infrastructure and ensuring proper operation, maintenance and utilization of IT Assets is key. On a conservative estimate – where organizations deploy an asset management software effectively vs. not deploying any solution – the gains can be over several times the investments. While focus of IT Asset Management has been traditionally managing hardware and software related to IT infrastructure, there is a need to establish a unified asset management from complete asset lifecycle from asset requisition to disposal.

SUMMIT'S Asset Management solution is a one stop solution that helps increase organizational efficiency by managing IT and non-IT assets across the entire Asset Life Cycle from asset planning to disposal.
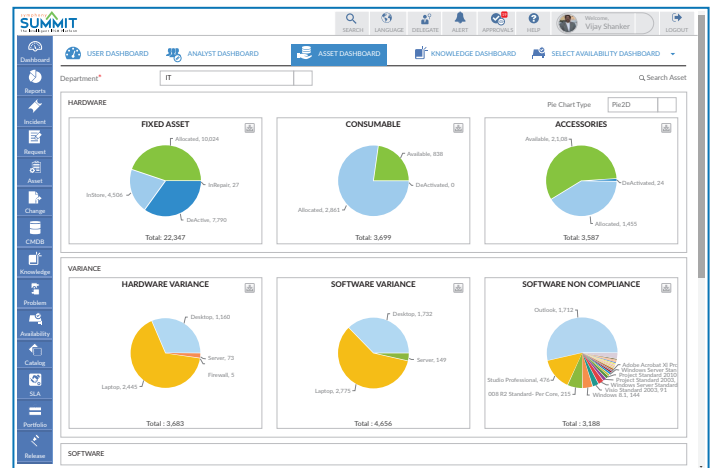
The multi-tenant solution takes an operational approach in managing both IT and non-IT assets and ensures control on how incidents and problems affect assets and vice-versa. Some IT assets which SUMMIT manages include multi-company and multi-site management of workstations, servers, network devices, peripherals, internal components and software licenses. Furniture, phone equipment, office equipment fall under non IT asset categories. SUMMIT gives visibility and control to business managers to take the right business decisions and get the right business insights about their assets. It also enables managers to align their infrastructure with their business goals, along with saving resources and in turn helps them derive a higher ROI.

Asset Lifecycle

- Requisition
- Configuration
- Stock / maintenance
- Discovery
- Service
- Installation
- Relocation
- Reparation
- Reassignment
- Decommission
- Technology
- Disposals

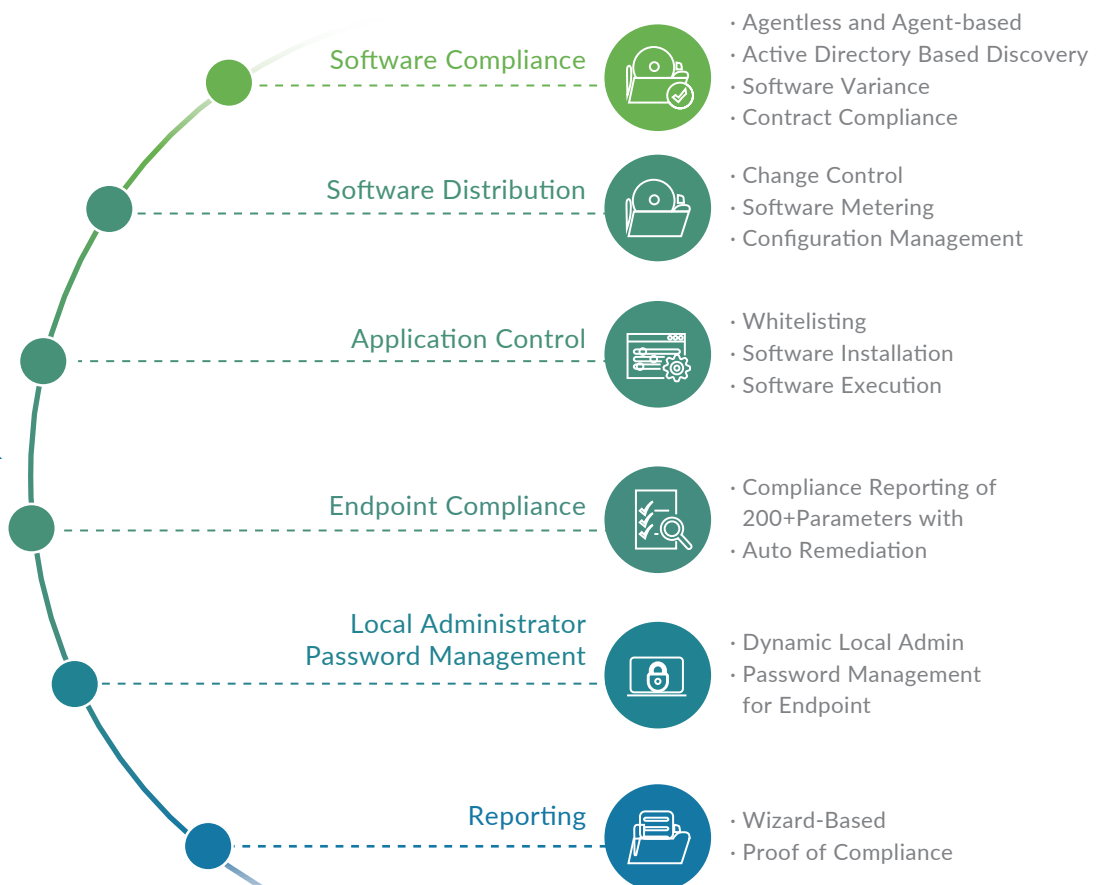# Manage your assets effectively from procurement to disposal

SUMMIT IT Asset Management covers services such as Hardware & Software Asset Management, Agent-based & Agent-less Asset Discovery, Software License Management, Software Variance Reporting, Software License Compliance, Software Usage Metering, Software Delivery Management and Application Control. The solution also comes in an enterprise version which includes Application Control, Dynamic Admin Password Management & Endpoint Compliance.

With the auto-discovery feature, SUMMIT scans and audits the heterogeneous environment across the network connected over LAN, WAN, and VPN. Along with ownership tracking, the solution also manages vendor contracts with pre-determined alerting mechanisms.

IT Asset Management - Dashboard

Software Governance & Compliance

Software Compliance
- Agentless and Agent-based
- Active Directory Based Discovery
- Software Variance
- Contract Compliance

Software Distribution
- Change Control
- Software Metering
- Configuration Management

Application Control
- Whitelisting
- Software Installation
- Software Execution

Endpoint Compliance
- Compliance Reporting of 200+Parameters with
- Auto Remediation

Local Administrator Password Management
- Dynamic Local Admin
- Password Management for Endpoint

Reporting
- Wizard-Based
- Proof of Compliance

A unified administration for Integrated IT and non-IT assets

Enterprises procure and utilize various forms of assets which can be broadly classified as IT and non-IT assets. While some are procured as a buyout, leasing assets against a contract is not unusual as well. Similarly, some assets like software are only licensed and not purchased. Assets also can be classified into roughly four types: Fixed, Consumable, Accessories and Software. All these asset types have different acquisition, transfer, usage and disposal procedures. An integrated tool that can aid in providing this integrated view from a single enterprise console provides a unified administration experience to all IT assets.

Track the present value of your asset

Tracking the value over the complete useful life of an asset is a key requirement for any enterprise. When such an asset's value is aligned to the standard accounting principles it helps reduce financial reporting and auditing duplication efforts significantly. SUMMIT provides both, straight line as well as written down value method for asset financial reporting, ensuring quick compliance to the organization's internal accounting principles.

Access to extensive contractual needs

Varied asset types require varied contractual needs with vendors for leasing, licensing, annual maintenance, upgrade protection, etc. The SUMMIT Asset Management solution provides extensive contractual needs for all asset types.

Discover IT Assets in the network

Agent-less configuration in the SUMMIT Asset Management suite provides an elaborate asset discovery mechanism using ping, SNMP, WMI, SSH and Telnet. This ensures a quick way to discover IT assets in the network, and adding them to the organization asset database.

Importing Assets from Disparate Systems

If you have assets already managed in another system, you can easily import them to the SUMMIT Asset Management system by exporting the content as excel and importing them into the SUMMIT system.

Get control over your asset utilization and compliance
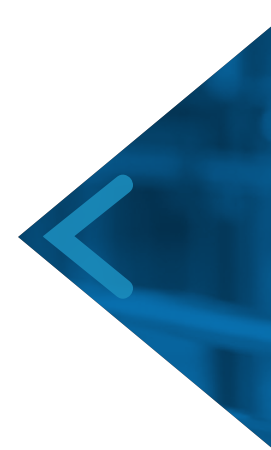
Leverage Data Collected by SCCM

While SUMMIT can discover and manage its own inventory data, it can also connect to a SCCM system and collect the inventory data from SCCM and provide license compliance reporting from all the Microsoft collected software and hardware inventory data.

Integrated with Service Management

SUMMIT is built on a unified platform offering Asset and Service Management from the same platform. Hence, assets managed from the SUMMIT platforms can be easily brought into the CMDB for service management. Assets can be linked to various service management operations like incidents, service requests, work orders, etc. Even asset procurement requests can be initiated on an on-demand basis from server operations.

Licensing Compliance Tracking

SUMMIT Asset Management provides elaborate license tracking of software assets mapping to installed software vs procured software keys, so that non-compliant software can be reported centrally.

The same reports can be used to take remedial action like uninstalling the software where a non-compliance is reported. The compliance can also be monitored for installed software like Microsoft, Adobe, Autodesk etc or for processor value, core-based, unit-based licensing schemes like IBM and Oracle licenses as well.
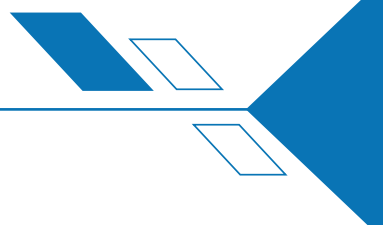
Asset Variance and Auditing

While IT Assets are in use, the installed inventory can get modified due to various maintenance activities on the assets. It's important that such variances are tracked real-time and reported back for better tracking of the asset consistency. Additionally, repair and maintenance history reporting provides help to rationalize valid variances from unauthorized changes.

Keeping IT Assets secured and usable

Software deployment and patching options for smooth operations

IT Assets need continuous patching-up and update to ensure smooth, uninterrupted operations. The SUMMIT platform provides easy-to-use patching options (MSI package) for all IT assets. Additionally, the required software can be deployed on SUMMIT-managed IT Assets as needed, ensuring end-user needs for the delivery of centrally managed licensed software.

Block and control external mountable devices

SUMMIT Asset Management allows administrators to configure policies on endpoint systems by blocking and controlling unauthorized USB devices access.

Lower the cost of technology investments and increase ROI

Application Control to restrict unauthorized software usage

Identifying who, what, when, where, why and how applications are used on your network cannot get easier. SUMMIT's application control has devised simple means to create and enforce IT policies for controlling the software installed in your endpoints (Windows OS) even if employees have local admin rights.

Ensure security with
Dynamic Local Administration Control

When assets are administered by multiple desktop administrators, there is a need to create standard administrative users whose password is typically managed and shared by all administrators. Such arrangements lead to significant risks. It also brings additional risks to the table, like administrators carrying sensitive corporate information along with them when they leave their organizations. Dynamic Local Administration Control ensures that the admin password is changed automatically, frequently, and unauthorized administrative users are also removed from the local system.

Symphony SUMMIT has identified 170 such parameters that can be selectively monitored for one or more Endpoint Profiles. The administrators can also create additional custom parameters based on the availability of the registry entry, value of a registry key, value of a WMI class, VB Scripts, PowerShell, using Batch Commands and existence of a file/directory. The endpoint profiles can be mapped to Systems, IP Addresses, Customers, and Locations.

Track the security compliances at endpoints

Organizations prefer an established policy across all the systems for better control over the endpoint devices. With a dynamic workforce, devices can be taken outside of corporate perimeters.

Keeping the flexibility of end-users in mind, it's not always possible to lock down the systems without causing significant inconveniences. Various parameters can be monitored for devices, any deviation from the expected value can be monitored, and the deviations can be categorized based on the security levels. Overall organization endpoint compliance status can be reported as a drill-down dashboard. This helps the security administrators take appropriate action and meet the security policy needs of the organization.

Actionable Analytics

No asset management system is complete without an enterprise-wide aggregated report of the assets. SUMMIT provides a large number of aggregated as well as detailed reports of assets in the organization. Extensive dashboards are provided for user, analysts and management usage consisting various levels of details.

Ad-hoc reports could be generated from the data collected by report creators of your organization, which can be shared and consumed by other members of the organization. A detailed drill down from the report or visualization directs the report user to further information on assets.
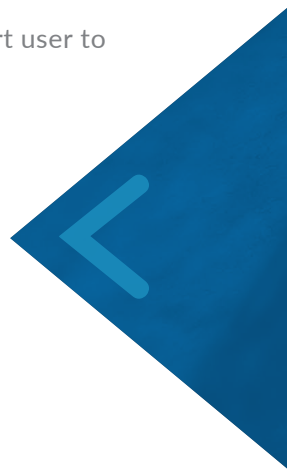
Flexibility in Licensing

The SUMMIT solution provides flexible licensing options and features for organizations to choose from. Offered as both on-premise and cloud, it can enable organizations to deploy solution that best matches their organizational needs.

Please reach out to us to know more about licensing options.

The SUMMIT Edge

Key Features

Enterprise class, Cloud-based Operations

Software metering and optimization, Bar code generation and printing, Asset allocation and de-allocation and distribution of Software delivery & discovery

Asset Life Cycle Management and Application Control solutions

Software variance reporting with alert generation

Full-featured native Apps on iOS and Android, profile based dashboards, unique SMS-based flexibility feature for phones

Tight integration across key ITOM solutions

Advantages

Ensures higher service availability, customer satisfaction and lower TCO

Reduces the time of decision making processes and saves on any overspending on licenses and software

Drives higher Asset compliance and asset control

Improves control and saves on repair costs

Mobility enabled and complete IT Ops management capability

Delivers higher efficiency in the form of increased productivity, reduced downtime and optimum asset utilization
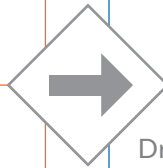
About Symphony SUMMIT

Symphony SUMMIT, backed by the $2.5Bn Symphony Technology Group, is a leading provider of a private and public cloud-based IT Operations Management Solution to enterprises and service providers. Our flagship product – "SUMMIT"- is an advanced ITIL 2011 Certified solution that unifies key applications across Service Management, Asset Management, Availability Management, and Project Management in one single easy-to-use platform.

Enterprises and Service Providers use SUMMIT to dramatically reduce cost and complexity of their IT Operations while improving efficiency, productivity, predictability and control. Leading enterprises across BFSI, Healthcare, IT & Consulting, Automobile, Manufacturing, Aviation & Education verticals are delivering better user experience while lowering the cost of their IT Operations using "Symphony SUMMIT – The Intelligent ITOM Platform".

USA | Australia | India

SUMMIT Software Inc.,
4 Main Street, Suite 100,
Los Altos, CA – 94022, USA

Call us on: +1(866) 209-2066 (Toll Free)

Write to us at: summit@symphonysummit.com

Visit us at: www.symphonysummit.com